

Fill in your return address on your choice of label shown here. Complete any other blanks on label and attach to the outside of package so the entire label can be seen. Mark out any old bar codes or labels on package to prevent delivery delay.

### LABEL #2 (TOP)

**LABEL INSTRUCTIONS:** For customers paying their own postage for UPS, FedEx or USPS and for heavy returning packages. Jamin' Leather will not be held responsible for any lost package from the use of this label.

**Shipping Cost:** You are responsible for the postage required for delivery of this package. It is recommended to use this label with a trackable service.

**Price difference or amount due:** It is understood that any price difference and/or other required shipping charges will be paid by the credit card on file with that order or a check, money-order or PayPal must be received for any exchange.

**Refunds** require prior authorization (RMA#) issued by Jamin' Leather through email, live chat or phone. Unauthorized returns risk being refused, donated to charity or service charged at \$10 minimum or 20+%.

**Please allow 7-14 days** for delivery and processing of your returning package.

**Discontinued** merchandise (ie. 30% off or more) can not be returned after 30 days.

Lingerie, used or altered merchandise is not returnable at all.

### PREPAID LABEL #1 (RIGHT)

**LABEL INSTRUCTIONS:** If you use this label you agree to pay **\$4.00 per pound OR lowered to actual cost to a minimum \$10.00.** This label is limited to domestic packages up to 14 lbs. You have the option to pay for and insure this returning package (recommended). Jamin' Leather will not be held responsible for any lost package from the use of this label. Simply hand this package to your USPS mail carrier at home or at work or place inside any US Mail receptacle. Nothing to pay for at that time.

See reverse side of this form and website for more return details.  
<http://jaminleather.com/orderinfo.aspx>

FOR JAMIN' CATALOG RETAIL MERCHANDISE RETURNS (843) 839-5255

FROM: \_\_\_\_\_ LABEL #2

POSTAGE  
REQUIRED

- Order #: \_\_\_\_\_ (required for exchanges)  
 Refund RA#: \_\_\_\_\_ (only issued by JLC)

## MERCHANDISE RETURN LABEL

**JAMIN' CATALOG**  
**1220 Port Drive**  
**Myrtle Beach SC 29577**

(Minimum \$10.00)

From: \_\_\_\_\_ **PREPAID LABEL #1**  
 \_\_\_\_\_  
 POSTAGE DUE COMPUTED BY DELIVERY UNIT

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**PARCEL POST**  
 Order #: \_\_\_\_\_ for Exchanges  
 Refund RA#: \_\_\_\_\_ (issued by JLC only)  
 POSTAGE: \$ \_\_\_\_\_

**MERCHANDISE RETURN LABEL**  
 PERMIT NO 43 MYRTLE BEACH SC 29577  
 JAMIN' LEATHER 1222 PORT DR



POSTAGE DUE UNIT  
 US POSTAL SERVICE  
 505 N KINGS HWY  
 MYRTLE BEACH, SC 29577-9998

ANY DEFECT CLAIMS MUST BE MADE WITHIN 7 DAYS OF RECEIPT

## MERCHANDISE RETURN FORM

I AM RETURNING ON ORDER #: \_\_\_\_\_ NAME: \_\_\_\_\_ UNDERGARMENTS & USED ITEMS CAN NOT BE RETURNED

ITEM#	SIZE	CODE (below)	EXPLANATION
1.			
2.			
3.			
4.			

### WHAT YOU WOULD LIKE FOR US TO DO:

- Exchange** for merchandise (indicated below)  
 **Refund** full or partial (contact us, email, chat, call, for an RMA#)  
 Product needs **Repair/Replacement** (replacement not guaranteed)

### RETURN CODES:

- A. TOO BIG      D. QUALITY  
 B. TOO SMALL    E. DEFECTIVE  
 C. DID NOT LIKE   F. WRONG ITEM SENT  
 If no instructions in-store credit will be issued.

**IF EXCHANGE DO NOT CALL** if exchanging for same or a higher price.

**DEFECTS?** Any claims must be made within 7 days of receipt. Jamin' Leather will pay for round trip shipping on any defective product with prior approval only and **ONLY for the same style and size** or standard exchange policies apply. Occasionally small parts can be replaced without the need to return the item. Our products are covered by our **90 Day to 1 Year Warranty** unless an extended warranty is purchased. Visit Jamin-Leather.com for more information. Warranty does not imply replacement.

### I WOULD LIKE TO EXCHANGE FOR:

ITEM#	SIZE	QTY	PRICE	DESCRIPTION
1.				
2.				
3.				
4.				

FOR OFFICE USE ONLY!

Purchase Ship= \_\_\_\_\_ Post= \_\_\_\_\_ Received= \_\_\_\_\_ Emp= \_\_\_\_\_ Inspect= \_\_\_\_\_

This label has no adhesive. Please use plastic sleeve if provided with your package or use clear tape over this label especially if printing on an inkjet printer. **DO NOT obscure or cover any label details.** Be sure to mark out any additional bar codes or labels.

Some shipping services **WILL NOT ALLOW YOU TO USE THIS LABEL. IF SO...** You must write your RMA# or ORDER# on the outside of the box or your package **WILL BE REFUSED!**

2016

Any claims on merchandise damage or errors must be made within 7 days of receipt of goods.

## EXCHANGE POLICY

**Complete exchange policy is located in our catalog and at:**  
<http://JaminLeather.com/ordrinfo.aspx>

Jamin' Leather reserves the right to reject any returns on lingerie, undergarments, used, altered, damaged, out of warranty merchandise, any unauthorized returns, any expired authorization numbers are not refundable or exchangeable. Discontinued (d) 30+% off and Limited sizes merchandise are limited to 30 day refund or exchange.

**NO NEED TO CALL TO EXCHANGE for equal or higher amount. You are preauthorized for exchanges within 60 days on non-discontinued merchandise.** Complete the reverse of this form with replacement and measurement detail information to properly process your exchange. Write your Order# number on the return address label as well as elsewhere on returning box.

**Customer is responsible for any cost of any returning package,** any shipping difference or surcharge due upon return or exchange. Exchanges after 30 days are subject to availability of replacement request. After 30 days in-store credit or gift certificate can be issued if no replacement is available less any service charges if applicable.

**There may be an amount due on exchange,** you authorize Jamin' Leather to charge any difference to the credit card associated with your order. Exchanges for anything other than size will require full shipping charges. If no credit card is available with your original order please send appropriate difference and applicable shipping charges via check, money-order, PayPal to [accounting@jaminleather.com](mailto:accounting@jaminleather.com) or credit card info. Shipping discounts are recovered on all exchanges.

**Exchanges can be made** for size or any item available received within 60 days of purchase date.

**Unauthorized returns,** and returns without a proper label, risk being refused or service charged. Unauthorized returns, special requests for accounting adjustments, damaged, altered, or worn merchandise not returnable or are subject to a service charge minimum of \$10, 20% or more if accepted. Any credit due can only be issued a merchandise credit.

## REFUND POLICY

**Complete return policy us located in our print catalog and at:**  
<http://JaminLeather.com/ordrinfo.aspx>

Lingerie as well as used, worn and altered merchandise are not returnable.

No refunds will be issued after 30 days of original purchase date. Discontinued merchandise (d) (Limited Sizes, 30% or more off) is limited to 30 day refund or exchange.

**Email us at [help@jaminleather.com](mailto:help@jaminleather.com), Live Chat or call (843) 294-1222** to receive a Return Merchandise Authorization Number (RMA#) to be written on return label provided.

USE the reverse of this form with your return with any notes regarding any product issues. We surely don't want another customer getting a problem item. All merchandise must be received in new, unused, unaltered condition. Shipping charges are not refundable. Shipping discounts are deducted from refund. **Please allow 7-14 days after receipt of return for credit** to be refunded to your credit, PayPal refund issued or check if applicable. Customer is responsible for any cost of returning package.

Authorized or not, refund requests received anytime after 30 days from original purchase, the return will be considered UNAUTHORIZED and only a merchandise credit will be made available to the customer less any applicable fees. Merchandise credit can be converted to a gift certificate at anytime and credit will be good for 1 year.

## PRIVACY POLICY

Jamin' Leather Catalog does not share, sell, lease, lend, offer, or disclose any of our mailing list, phone or e-mail information to anyone or outside our company and it's affiliates other than what is permitted or required by law. Information customers and prospects provided are for the explicit use of Jamin' Leather. and their affiliate companies including but not limited to Jamin' Leather LLC, Jamin' Town LLC, Jailhouse Services LLC, and MyrtleBeachRallies.com for product information mailings or notices. Jamin' Leather Inc. retains all personal information as private and will remain in our databases until company processes a NCOA request (national change of address provided through the US Postal Service) or customer requests specific removal, or until management deems necessary to remove. We do not provide personal information to any third party source with the confidential exception of credit cards processors and card servicing bank.

This Jamin' Leather Catalog's online catalog uses a SSL (secure socket layer) during the order process to protect our customers and their personal and credit card information. Jamin' Leather Catalog purchasing customers can expect that all funds processed on their credit card at time of their online, retail or phone purchase will be held against the credit or debit card regardless of the shipping or available status of merchandise or services at the moment of purchase. Customers must give Jamin' Leather 7-14 days to clear any amounts back to their credit card upon discovery of any errors or discrepancies. Jamin' Leather Catalog cannot be held responsible for customers credit limits or available balances on those accounts.