

Exchange/Refund Information:

Returns that include a refund must be received within 30 days of purchase date, invoice "A".

COMPLETE the "DETAILS" section on right and include with your returning package. Recommend to attach written details to a copy of your invoice. Select a label and read LABEL INSTRUCTIONS. *Customer is responsible for shipping charges.* We recommend a trackable shipping service. Please allow 7-14 days for delivery and processing, and an additional 7 days for refunds to appear on your statement. Review our complete refund and exchange policy on website, in catalog and on your invoice. *JL reserves the right to reject returns of used, damaged, altered merchandise or discontinued items. Unauthorized returns risk being refused or service charged 15%-50% with a ten dollar minimum.*

EXCHANGE? No need to contact us if exchanging within 30 days of purchase date. You are preauthorized for exchanges on new mdse.

REFUND? call, email, or chat to receive a valid RA# (authorization number) for us to accept your returning package.

DEFECTS? Occasionally small parts can be replaced without the need to return any garment. Please understand the natural beauty of genuine leather. Outside of natural grain or blemishes your merchandise is Warranted against manufacturers defects from 90 to 365 days of purchase date. A Four Year Warranty may have been purchased to cover ANY problems for 4-10 full years (see warranty). Warranty does not imply replacement. Warranty repairs must receive an RA# issued by Jamin' Leather before returning.

PREPAID LABEL #1

If you use this label you agree to pay \$2.50 per pound (Minimum of \$7.50), even if you prepaid via another service which you should not do if using this label. It is understood by the original purchaser that any amount due including any price difference and required shipping charges will be paid by the credit card on file for that order number, OR a check/money order must be provided with this return. This label is limited to domestic packages up to 20 lbs. *You have the option to pay for and insure the returning package (recommended) by using the Label #2 and bringing it to any parcel carrier.* If exchanging for size within 60 days of purchase date, items must be in new condition and not discontinued (limited, 30-50% off). USA domestic customers only.

LABEL INSTRUCTIONS: Jamin' Leather will NOT be held responsible for any lost package from the use of this label. Fill in the return address and other blanks, and attach to outside of package. Use plastic sleeve if provided with your package or clear tape over this label especially if printing on an inkjet printer. **DO NOT cover any label details.** Mark out any additional bar codes or labels on box. Hand parcel to your mail carrier, or drop it in any USPS mail receptacle. Allow up to 2-3 additional days for delivery and processing. **ALL Merchandise refunds require RA# and prior authorization.** See website or catalog for details.

Lingerie and Used Merchandise is not returnable!

http://www.jaminleather.com/pdf/return_label.pdf

LABEL #2

For customers paying their own postage for UPS, Airborne, Fedex, USPS..., and for packages over 20 pounds. It is understood by the original purchaser that any amount due including any price difference and/or required shipping charges will be paid by the credit card on file for that order number only, or a check/money order must be provided with this return.

If exchanging for size within 30 days of purchase date, items must be in new condition and not discontinued (limited, 30-50% off). USA domestic customers only.

LABEL INSTRUCTIONS: You are responsible for the postage required for delivery of this package. It is recommended to use this label with a trackable and insured service. Fill in the return address and attach to outside of package. Use plastic sleeve if provided with your package or clear tape over this label especially if printing on an inkjet printer. **DO NOT cover any label details.** Be sure to mark out any additional bar codes or labels. Please allow up to 7-14 days for delivery and processing of your returning package. Jamin' Leather will NOT be held responsible for any lost package from the use of this label. **Full merchandise refunds require prior authorization issued by Jamin' Leather through email, chat or phone.** See website or catalog for details.

PLEASE COMPLETE EXCHANGE/RETURN "DETAILS":

Name: _____ Zip: _____

My Order #: _____ Phone: (____) _____

___ Exchange (must be within 60 days of purchase on new, unused mdse)

___ Refund (contact us first for a valid RA#)

Help us improve quality control. Please give details on any found defects or fit problems. Please include style numbers and sizes needed in exchange.

How can we help you: _____

JAMIN' LEATHER RETURNS DEPT
1220 Port Drive, Myrtle Beach SC 29577

If NEITHER label below is used, you MUST write RA# on the outside of box!

FOR JAMIN' CATALOG SURFSIDE BEACH RETURNS (\$2.50 LB)

From: _____ PREPAID LABEL #1

POSTAGE DUE COMPUTED BY DELIVERY UNIT

____/____/____

PARCEL POST

Order #: _____ for Exchanges

Refund RA#: _____ (issued by JLC only)

POSTAGE:\$ _____

MERCHANDISE RETURN LABEL

PERMIT NO 43

JAMIN' LEATHER CATALOG

SURFSIDE BEACH, SC 29575

802 HWY 17 BUS. S.



POSTAGE DUE UNIT
US POSTAL SERVICE
505 N KINGS HWY
MYRTLE BEACH, SC 29577-9998

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

USE LABEL ABOVE FOR USPS MAILMAN PICKUP OR DROP OFF

USE LABEL BELOW IF PREPAYING POSTAGE FOR UPS, USPS, FEDEX...

FOR JAMIN' CATALOG SURFSIDE BEACH RETURNS

FROM: _____ LABEL #2

____/____/____

Order #: _____ for Exchanges

Refund RA#: _____ (issued by JLC only)

MERCHANDISE RETURN LABEL

JAMIN' CATALOG
1220 Port Drive
Myrtle Beach SC 29577

POSTAGE
REQUIRED